

## nova naturgas contract form

By opting for **nova naturgas**, the **green gas supply of Enovos**, you are choosing a 100% guaranteed renewable energy. Your «green» commitment assists with biogas production in the Grand-Duchy of Luxembourg and the Greater Region. In addition you are also helping to protect our environment.

At Enovos you can opt for one of the following product options:

**nova naturgas 10          nova naturgas 30          nova naturgas 100**

In addition to the local character and the sustainability of **nova naturgas**, Enovos is moreover contributing to the further development of ecological energy generation in Luxembourg. Enovos continues to focus its activities on new plants and is committed to integrating them into its existing portfolio of renewable energies.

**nova naturgas**, natural gas partially produced by biomass from renewable energy sources, is certified by an independent body. Thus **nova naturgas** guarantees you a supply of eco-energy, and you are making an active contribution to environmental protection by reducing your emissions of CO<sub>2</sub>.

### Your «green» contribution with nova naturgas

By selecting **nova naturgas** you are deciding in favour of a premium product that you can opt for in return for the payment of an additional charge on the naturgas standard tariff depending on the chosen balance-related biomethane proportion of 10%, 30% or even 100%.

### Tariffs of nova naturgas

| Your nova naturgas product: | Your green contribution*: | Household with 4 people**<br>subscribing to nova naturgas: |
|-----------------------------|---------------------------|--|
| nova naturgas 10            | 0,2967 €/m <sup>3</sup>   | 8,65 €/month   |
| nova naturgas 30            | 0,1977 €/m <sup>3</sup>   | 17,30 €/month  |
| nova naturgas 100           | 0,1187 €/m <sup>3</sup>   | 34,62 €/month  |

\* Surcharge with respect to your current standard natural gas rate

\*\* Calculation example concerning the additional costs based on average annual consumption of 3,500 m<sup>3</sup>

naturgas prices do not include VAT (8%), metering, natural gas tax and any other legal charges which are established by the authorities.

If you have any questions, feel free to contact us at [serviceline@enovos.eu](mailto:serviceline@enovos.eu), by freephone on **8006-6000** or from abroad on **+352 2737-6000**, from Monday to Friday from 8.00 a.m. to 8.00 p.m. and on Saturdays from 9:00 a.m. to 6.00 p.m.

We are also available at our customer service centres in the La Belle Etoile shopping centre and at Cactus Ingeldorf (Monday to Thursday: 9.00 am - 8.00 pm, Friday: 9.00 a.m. - 9.00 p.m., Saturday: 9.00 a.m. - 6.00 p.m.), and at our Luxembourg office, 9, boulevard Roosevelt, and also in Esch-sur-Alzette, 2, Domaine du Schlassgoard (Monday to Friday: 8.00 a.m. - 5.30 p.m.).

Do you want to subscribe to **nova naturgas**?

Please complete the form on the other side, sign it and send it to us by e-mail to [serviceline@enovos.eu](mailto:serviceline@enovos.eu) or by fax to 2737-6111, or by mail to our postal address **L-2089 Luxembourg**.

.../...

**Between the customer:**

|  |                   |               |
|--|-------------------|---------------|
| Customer N°:                                   | Customer account: | Installation: |
| A) Mrs   | Mr                |               |
| Surname / Forename:                            |                   |               |
| Date of birth or social security number:       |                   |               |
| OR   |                   |               |
| B) Company name:                               |                   |               |
| Corporate format (S.A., S. à r. l., or other): |                   |               |
| Business register N° or VAT N°:                |                   |               |
| Company represented by (Surname / Forename):   |                   |               |

and **Enovos Luxembourg S.A.**, with registered office at 2, Domaine du Schlassgoard in L-4327 Esch-sur-Alzette, Luxembourg.

\* These data will appear on your natural gas bill.

**Address of consumption location (connection/meter location):**

|             |                  |                 |
|-------------|------------------|-----------------|
| Street:     | N°:              | Postal code:    |
| Block N°:   | Floor:           | Apartment N°:   |
| Location:   | Country:         |                 |
| Type: house | apartment        | studio flat     |
| hall/garage | trading premises | common sections |
|             | other:           |                 |

**Your tariff:**

Attached you will find your current natural gas tariff sheet. Kindly note that these are the standard naturgas tariff conditions valid for the current year.

|  |   |  |
|--|---|--|
| Are you interested in <b>nova naturgas</b> ? | YES   | NO   |
| 10% (surcharge of 0,2967 €/m <sup>3</sup> )  | 30% (surcharge of 0,1977 €/m <sup>3</sup> ) | 100% (surcharge of 0,1187 €/m <sup>3</sup> ) |

The **nova naturgas** supply will commence automatically on the 1<sup>st</sup> day of the month following receipt of this undertaking provided it has reached us before the 15<sup>th</sup> of the current month. The initial subscription period for **nova naturgas** will run from 1<sup>st</sup> day of the month in the current year following receipt of this undertaking up to the end of the following year. This undertaking will be tacitly renewed for periods of one year, unless either of the parties objects, within the timelines stipulated in the general supply conditions.

In the event of a change in rates, pursuant to the general supply conditions customers may freely terminate their **nova naturgas** supply if they do not accept the new rates, on notice at least at the end of the current month plus one month. When termination becomes effective, customers will be supplied with naturgas at the standard rate.

**For further information on nova naturgas : [enovos.lu](http://enovos.lu) or Tel.: 8006-6000**

**Only to be filled in if you are changing your supplier:**

|                                |                      |
|--------------------------------|----------------------|
| Name of your current supplier: | Current customer N°: |
|--------------------------------|----------------------|

**Optional:**

To assist with changing your supplier, please attach a copy of your last natural gas bill.

**Power of attorney:**

The undersigned hereby authorises Enovos Luxembourg S.A. to act as follows in his/her name and on his/her behalf:

- 1) To terminate his/her existing natural gas supply contract with his/her current supplier (when changing supplier).
- 2) To submit a request to the grid operator concerned for collecting personal data and information in relation to the point of delivery concerned, and to take all the necessary steps to enable Enovos Luxembourg S.A. to carry out the supply.

These specific supply conditions, the general supply conditions (Réf. GN\_ENOVOS-CG\_2013094\_2), the price conditions and the general conditions for grid usage concerned constitute the supply contract. The undersigned declares he/she is familiar with these conditions, and accepts them with no reservations. The Customer agrees to allow the Supplier to use his/her personal data that are necessary for the performance of this contract (including for the purposes of management, marketing and billing, or for dispatch to the grid operator), and to benefit from all the Enovos Group's commercial promotions, on the understanding that only the Supplier keeps the personal data, and the Supplier itself notifies commercial promotions.

**Conditions applicable only to contracts drawn up remotely or non-corporate consumption customers (private customers):**

**Right of withdrawal**

You (the customer) have the right to withdraw from this contract within fourteen days with no need to state your reasons for doing so. The withdrawal period expires fourteen days after the day on which the energy supply contract is drawn up. To exercise your right of withdrawal you must issue notification, by e-mail to [serviceline@enovos.eu](mailto:serviceline@enovos.eu) or by post to our postal address L-2089 Luxembourg, of your decision to withdraw from this contract, in an unambiguous statement. You may use the specimen with-drawal form available at [www.enovos.lu](http://www.enovos.lu), although this is not compulsory. To meet the withdrawal deadline, you merely send your notification concerning exercise of the right of withdrawal before the withdrawal period expires. If you requested commencement of the gas supply during the withdrawal period, you must pay us an amount proportional to the supply you have received up to the time you informed us of your withdrawal from this contract, with respect to all services stipulated in the contract.

**Effects of withdrawal**

Should you withdraw from this contract; the contract will terminate at the date on which the withdrawal is received.

**Requests for supply during the withdrawal period**

The undersigned hereby confirms he/she has requested commencement of supply at the supply commencement date requested as stipulated in section (3) above. This date may be within the aforementioned withdrawal period.

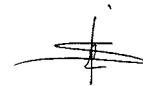
Date: \_\_\_\_\_

For the Customer

For Enovos Luxembourg S.A.



Marc SCHAACK  
Head of Sales Luxembourg



Claude SIMON  
Deputy Head of Energy Sales

\*stating «read and approved»

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|---|--------------------------|----------------------|
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| <b>A)</b> Mrs   | Mr                       |                      |
| <u>Surname / Forename:</u>                            |                          |                      |
| <u>Date of birth or social security number:</u>       |                          |                      |
| <b>OR</b>   |                          |                      |
| <b>B)</b> <u>Company name:</u>                        |                          |                      |
| <u>Corporate format (S.A., S. à r. l., or other):</u> |                          |                      |
| <u>Business register N° or VAT N°:</u>                |                          |                      |
| <u>Company represented by (Surname / Forename):</u>   |                          |                      |

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|------------------|------------------|----------------------|
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For the Customer

For Enovos Luxembourg S.A.



Marc SCHAACK  
Head of Sales Luxembourg



Claude SIMON  
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\*stating «read and approved»